

Board Report Director Michael Saunders President, GDPUD Dec 13, 2022

### El Dorado LAFCO (Local Agency Formation Commission) Alternate Special District Commissioner

### Dec 7: Items of significance

MSR/SOI policy update. GDPUD's next MSR/SOI review scheduled for 2027 Ethics training pending County funding Late Jan/early Feb.

### **ACWA (Association of California Water Agencies)**

Region 3 Board Member, DEI Workgroup Member, Water Management Committee

#### Nov 28 -29: ACWA/JPIA conference

GDPUD recognition for having Loss ratio of 20% less in the following programs:

### Property Program President's Award Workers' Compensation President's Award

Certificate for Sexual Harassment Prevenyion for Board Members & Managers

### Nov 29 - Dec 1: ACWA Conference

Received Certificate of Appreciation for my contributions to the formation of the new ACWA Foundation. Attended Headwaters Committee
Attended Region 3 Meeting

Water Conservation advocacy with other Region 3 agencies (see Leg report)

# Certificate of Completion

# Michael Haunder &

Attended the following class on November 29, 2022 (1:00 to 3:00 p.m.)

### Sexual Harassment Prevention for Board Members & Managers

\*This Course meets the requirements established by AB 1825, 1661 & 2053

**Sponsoring Agency:** 

Hyatt Regency Indian Wells, CA

**Designed For:** 

**Water Utilities** 

Verified:

Robert Greenfield, ESQ.

General Counsel, ACWA JPIA

# Gertificate OF APPRECIATION

### PROUDLY PRESENTED TO

### Michael Saunders Georgetown Divide Public

In recognition of your important contributions to the formation of the new ACWA Foundation.

November 2022



Pamela Tobin ACWA President



Board Report Director Michael Saunders President, GDPUD Dec 13, 2022

### LEGISLATIVE REPORT

### **Actionable Item**

No current calls to action

### **Bills/Propositions to Watch**

**Recommended Advocacy: Opposition** 

#### **Initiative #21-0042A1**

Link: https://oag.ca.gov/system/files/initiatives/pdfs/21-0042A1%20(Taxes).pdf

Limits Ability of Voters and State and Local Governments to Raise Revenues for Government Services. Initiative Constitutional Amendment.

The Ballot Proposition is currently undergoing signature verification. The new deadline for counties to complete the initiative signature verification process is February 1, 2023.

### **Status Updates**

**Teleconferencing options** 

#### Normal teleconferencing option per Brown Act

Regular meeting has public access
Director location noticed on agenda
Public access and agenda posted at director site
Noticed at start of meeting - verification of ability to hear director and vice versa
All votes by roll call

Emergency teleconferencing AB 361 -Remains in effect until Jan 1, 2024 and while there is a declared state of emergency

Suspends rules for location noticing and physical public access

All votes by roll call

### Special circumstances teleconferencing AB 2449 - in effect until Jan 1, 2026

- At least a quorum of the members of the legislative body must participate in person from a singular physical location identified on the agenda, which location will be open to the public and within the boundaries of the local agency;
- A member may only teleconference for publicly disclosed "just cause" or in "emergency circumstances" approved by the legislative body; and
- A member may only teleconference for a limited number of meetings.

#### Member procedures

- the member notifies the legislative body at the earliest opportunity possible, including at the start of a regular meeting, of their need to
  participate remotely for "just cause" (as defined by AB 2449), including a general description of the circumstances relating to their need to
  appear remotely at the given meeting; or
- the member requests the legislative body to allow them to participate in the meeting remotely due to "emergency circumstances" and the legislative body takes action to approve the request. The legislative body must request a general description (generally not exceeding 20 words) of the circumstances relating to their need to appear remotely at the given meeting.

Just Cause/Emergency definitions

"Just cause" is limited to one or more of the following:

- a childcare or caregiving need of a child, parent, grandparent, grandchild, sibling, spouse, or domestic partner that requires them to participate remotely
- a contagious illness that prevents a member from attending in person
- a need related to a physical or mental disability as defined by statute
- travel while on official business of the legislative body or another state or local agency

"Emergency circumstances" means a physical or family medical emergency that prevents a member from attending in person.

#### Limitations:

AB 2449's teleconference procedures may not be used by a member of the legislative body to teleconference for a period of more than three consecutive months or 20% of the regular meetings within a calendar year,

or more than two meetings if the legislative body meets fewer than 10 times per calendar year.

Members participating remotely must do so through both audio and visual technology and must publicly disclose whether any individual over the age of 18 is present at the remote location with the member.

AB 2449 also adds new requirements for legislative bodies. Legislative bodies must implement procedures for receiving and swiftly resolving requests for reasonable accommodations for individuals with disabilities, consistent with applicable civil rights and nondiscrimination laws. Further, no action can be taken if a disruption event prevents the legislative body from broadcasting the meeting. Lastly, a legislative body may take action on items of business not appearing on the posted agenda if the request to consider action was for a member to participate in a meeting remotely due to emergency circumstances and the request does not allow sufficient time to place the proposed action on the posted agenda for the meeting for which the request is made. The legislative body may approve such a request by a majority vote.

AB 2449 does not amend the Brown Act's emergency teleconference procedures under AB 361

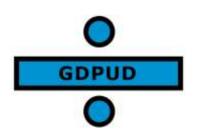
#### **Announcements:**

The start of the legislative session for the new year is on January 4 The Budget is due from Governor on January 10 New bill requests have to be submitted by January 20 Last day to introduce Bills this year is February 17

### **Water Conservation Advocacy:**

General Manager, Nicholas Schneider and Board President, Michael Saunders along with representatives from two other Region 3 member agencies met with representatives from ACWA and the State Water Resource Control Board to go over issues with the upcoming water conservation bill requirements. Meeting information to be discussed.

# REPORT TO THE BOARD OF DIRECTORS BOARD MEETING OF DECEMBER 13, 2022 AGENDA ITEM NO. 7C



AGENDA SECTION: INFORMATIONAL ITEMS

SUBJECT: GENERAL MANAGERS REPORT

**PREPARED BY:** Nicholas Schneider, General Manager

### **BACKGROUND**

General Manager's Report

### **SUMMARY OF ACTIVITIES**

### Week of November 13-19

- Held Board Meeting on November 15, 2022.
- Attended the State Water Resource Control Board meeting to discuss the new water loss standards for the State.
- Attended the Fall 2022 Countywide Plenary held by El Dorado Water Agency. The Caldor fire was discussed and how the county will be recovering. While there, I was able to include costs for the Mosquito Fire thus far, and was able to show the issues we are dealing with on cleanup.
- Held an Irrigation Committee Meeting on 11-17-22; at this meeting the committee
  went over and discussed the irrigation ordinance and completed its review and
  suggested updates.
- Attended the Upper American River Watershed PAG Meeting on 11-18-22. This meeting was held to develop a watershed plan to help with grant funding opportunities for the County and surrounding areas. At this meeting, the organizations met to discuss issues present in the watershed and how those can be addressed by this plan.

### Week of November 20-26

- This was the week of Thanksgiving.
- Finished up all of the Board Meeting items from the previous week and worked to set the agenda for the future Board Reorganization meeting.

### Week of November 27 – December 3

 Attended the ACWA conference in Indian Wells from 11-28 thru 11-30. While in attendance was able to participate in the Agriculture Committee, Energy Committee,

- Federal Affairs Committee, and Water Management Committee. Also, attended the Headwater working group.
- While in attendance, I was able to meet with SWRCB in regard to the Water Use Efficiency standards and was able to describe issues related to fire mitigation and water usage.
- The District was approved for reimbursement for the work completed on the Tunnel Hill Flume. This work was granted through the NRCS, and the District is working to submit all paperwork to receive the \$32,000 reimbursement for the work.

### Week of December 4-10

- Discussed issues with staff regarding customer complaints and leakage considerations.
- Prepared Board Agenda and reviewed Staff Reports.
- Attended the Regional Water Authority Annual Dinner and Awards
- Met with a customer regarding the Sweetwater Treatment plant
- Attended the 2022 Water Transfers Annual Meeting. This meeting was a discussion to assess the water market and determine which interested parties would like to participate in the water market.

### **GOOD NEWS UPDATES**

- Jessica Buckle completed her Accounting Certificate through Cornell University
- Adam Brown, Kyle Madison, and Marty Ceirante presented at the local school to talk about the fire and responding to the emergency. The District received a letter from the school thanking them for the presentation, and that they were able to learn a lot about what the District does to help the community.
- The District received two awards from the JPIA
  - The President's Special Recognition Award for achieving a low ratio of "Paid Claims and Case Reserves" to "Deposit Premiums" in the Property Program this was for the period of 7-1-18 thru 6-30-21.
  - The President's Special Recognition Award for achieving a low ratio of "Paid Claims and Case Reserves" to "Deposit Premiums" in the Workers' Compensation Program this was for the period of 7-1-18 thru 6-30-21.

### **UPCOMING ACTIVITIES**

- Continuing with the Fire Response and monitoring any movement of debris from the area.
- Currently working with a grant writer who is helping with the drought grant and potential FEMA/CalOES funding grants.
- Will be meeting with TerraVerde regarding fleet electrification and solar installations
- Will be attending the ACWA/CMUA ORWUS Working Group on December 19, 2022
- Would like to wish all the Staff, Board and Customers a very Merry Christmas!!

Presented to the GDPUD Board of Directors by Operations Manager: Adam Brown

Informational Item
December 13, 2022



Note: Full Pool - 21,206 acre feet | December 1, 2022 - 16,203 acre feet

### **Treatment Operations**

#### **Walton Lake Treatment Plant**

18.158 / 605,266 average gpd

0 - Emergency Alarms

No operational shutdowns

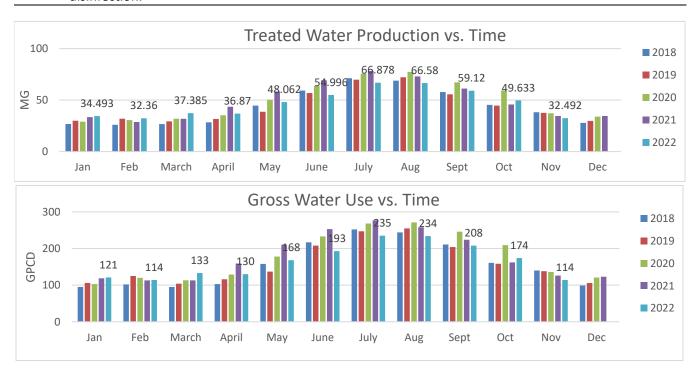
### **Sweetwater Treatment Plant**

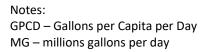
14.334 / 477,800 average gpd

0 - Emergency Alarms

### **Water Quality Monitoring:**

- ✓ All finished water was in compliance with drinking water standards.
- ✓ Collected routine bacteria distribution and quarterly disinfection by products samples.
- ✓ Distribution monitoring samples were absent of bacteriological contamination indicating adequate disinfection.







Presented to the GDPUD Board of Directors by Operations Manager: Adam Brown

Informational Item
December 13, 2022

### Summary of Field Work Activities

### **Distribution Crews**

• Repaired Breaks: 3

Repair/Replace Meter: 3Installed New Service: 1After Hours Callouts: 18

Valves Exercised: 9

Underground Service Alert Response: 107

Service Calls:

o 120 General Calls

o 10 Occupant Changes

Pump Station Operation

Hydrant/Break Flushing

Account Lock Offs

USA Support

### **Canal/Maintenance Crew**

Mosquito Fire Response

• Tunnel Hill Flume Project



Presented to the GDPUD Board of Directors by Operations Manager: Adam Brown

Informational Item December 13, 2022

### Mosquito Fire Response

**NRCS Tunnel Hill Project** 











Presented to the GDPUD Board of Directors by Operations Manager: Adam Brown

Informational Item December 13, 2022











Presented to the GDPUD Board of Directors by Operations Manager: Adam Brown

Informational Item December 13, 2022

### **USFS Tree Removal Project**





Presented to the GDPUD Board of Directors by Operations Manager: Adam Brown

Informational Item December 13, 2022

### Capital Improvement Program

### **Auburn Lake Trail Paving Project**

Weather permitting

### **Asset Management/Work Order Software**

• Trainings/Test Phase

#### **Water Main Replacement**

• Construction Drawings Completed and Pending Schedule

### **Conditions Assessment/Water Reliability Study**

• Planned pump station/storage tank evaluation

### **Automated Meter Project**

- Received 99.9% of meter shipment
- As of 11/3 –93% or 3,534 meters have been installed

### **Annual Canal Lining**

• Project on hold until after rainy season

#### **AMI Meter Infrastructure**

• In progress

### Safety Walkways

• Project on hold - Weather/Access Permitting

### **Pump Station Retrofit/Generator**

No progress

### **Pressure Regulating Valves at STP**

Continuing to evaluate solutions



### **GEORGETOWN DIVIDE PUBLIC UTILITY DISTRICT**

### Auburn Lake Trails Wastewater Management Zone Report for November 2022

6E Presented to the GDPUD Board of Directors by: Alexis Elliott

December 13, 2022

Zone activities are completed in accordance with California Regional Water Quality Control Board Central Valley Region, Waste Discharge Requirements for Georgetown Divide Public Utility District Auburn Lake Trails On-Site Wastewater Disposal Zone Order No. R5-2002-0031.

- Community Disposal System (CDS) Lots 137
- Individual Wastewater Disposal System Lots 900

<u>Fie</u>	<u>ld Activities</u>	
$\checkmark$	Routine Inspections:	73
✓	Property Transfer Processing:	6 Initial 4e Follow U <sub>l</sub> 13a Follow Up
✓	New Inspection	0
0	Plan Review	0
✓	Weekly CDS Operational	5
0	New Wastewater System	0
0	New CDS Tank	1(248)
0	New Pump Tank	0

#### Reporting

The monthly Sanitary Sewer Overflow (SSO) – No Spill Certification was submitted electronically to California Regional Water Quality Control Board on California Integrated Water Quality System (CIWQS) on December 1, 2022. 3<sup>rd</sup> quarter Zone Report Submitted 11/8/2022

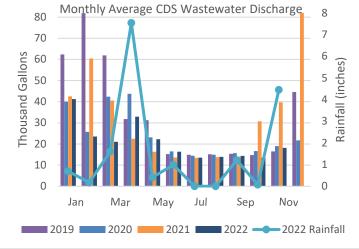
Notes: Inspected GDPUD OWTS systems. See back of Monthly Tracking Sheet.

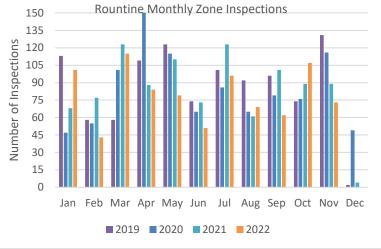
### CDS - Wastewater Discharge

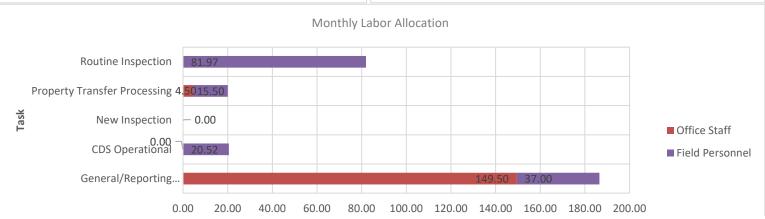
544,600 gallons / 18,153 gallon/day average

### Rainfall |

4.45







### **Monthly Water Demand Assessment**

Month	20	)21	20	022	Percent	Change
	Gross		Gross		Gross Water	
	Water Use	Residential	Water Use	Residential	Use	Residential
January	119	107	121	72	3	-32.5
February	113	98	114	80	1	-18.5
March	112	119	133	109	16	-8.3
April	159	123	130	113	-18	-8.3
May	211	186	168	133	-19	-28.2
June	253	192	193	161	-24	-13.6
July	276	233	235	193	-15	-17.2
August	257	215	234	192	-9	-10.5
September	222	155	207	172	-7	10
October	161	150	174	141	8	-6
November	126	83	114	76*	-10	-8
December	122	60				
		Average Reduc	tion June thro	ugh November	-9.5	-7.5

Note: \* - Estimated Value

# REPORT TO THE BOARD OF DIRECTORS BOARD MEETING OF ad 13, 2022 AGENDA ITEM 9.A.



AGENDA SECTION: ACTION ITEM

SUBJECT: APPOINTMENT OF PUBLIC MEMBERS TO THE FINANCE

COMMITTEE

**PREPARED BY:** Carol Arquette, Interim Committee Clerk

APPROVED BY: Nicholas Schneider, General Manager

### **BACKGROUND**

The Finance Committee was established by the Board of Directors as an advisory body to the Board on matters related to the District's finances, budgeting, auditing, financial policies, and reports.

The committee is comprised of no fewer than three (3) and no more than seven (7) public members who reside within the District boundaries. The Board Treasurer and another Director serve as Board liaison. Director Thornbrough and Director MacDonald currently serve as the Board's liaison.

### DISCUSSION

The District announced the openings for public members to the Finance Committee. An application was received from Martha Helak (resume attached). Additional openings remain on the committee and the open application process should continue.

### **FISCAL IMPACT**

None.

### **CEQA ASSESSMENT**

This is not a CEQA project.

### **POSSIBLE ACTIONS**

- Interview Ms. Helak for a vacant Finance Committee position.
- Adopt Resolution 2022-XX appointing Martha Helak to the Finance Committee
- Continue the application process to fill the remaining public member seats.

### **ATTACHMENTS**

- 1. Letter of Interest (Redacted)
- 2. Martha Helak Resume (Redacted)
- 3. Draft Resolution 2022-XX Appointment of Public Member to the Finance Committee



November 2, 2022

Mr. Nicholas Schneider, General Manager Georgetown Divide Public Utility District

Re: Letter of Interest for GDPUD Finance Advisory Committee

Dear Mr. Schneider:

I would like to express my interest in serving as a member on the GDPUD's <u>Finance Advisory</u> Committee.

I am currently employed as a lobbyist with the Sacramento Municipal Utility District (SMUD). I work for the Office of the General Counsel, Legislative and Regulatory Government Affairs. In this capacity, I advocate for regulatory positions that align with SMUD's policy goals and strategic direction. My work requires extensive engagement with State regulatory staff, peer utility managers, and utility trade association representatives. I also coordinate efforts to lobby for policies that promote the best interests of SMUD and our customer-owners.

I have 16 years of experience in regulatory advocacy. In my position as a lobbyist for SMUD, I routinely work with staff, commissioners, and board members at regulatory agencies like the California Energy Commission (CEC), California EPA (CalEPA/CARB), and California Public Utilities Commission (CPUC).

Prior to this, I served on the team that decommissioned the Rancho Seco Nuclear Generating Station in Herald, California. In my role as a Decommissioning Cost Analyst & Scheduler, I was responsible for broad Project Management scope, including Resource Forecasting & Planning, contract management, and Critical Path oversight of the \$534MM decommissioning budget.

I hold a Bachelors degree from Arizona State University in Political Science/Liberal Studies and a Masters degree in History from the University of Nebraska. I feel that my experience and education will be a benefit to my potential service on the GDPUD Finance Advisory Committee.

I look forward to the opportunity answer any questions you may have. Thank you in advance for your consideration.

Sincerely, M. Martha Helak

### M. MARTHA HELAK

2381 Sore Finger Ct., Cool, CA 95614

MMHelak@comcast.net Cell: (916) 952-2768

### **Professional Summary**

State Regulatory Compliance professional with 16 years of experience in regulatory advocacy at the US EPA, California Energy Commission (CEC), California EPA (CalEPA/CARB), and California Public Utilities Commission (CPUC). Monitoring energy policy issues and actions, compliance reporting to federal and state agencies, budgeting and financial analysis, and the implementation of environmental protocols. Excellent interpersonal skills in leading internal and external collaborative efforts. Skilled in regulatory advocacy and implementation with an emphasis on the electrical utility industry as it relates to state and federal regulations, energy efficiency, project management and financial analysis, and environmental sustainability.

### **Professional Strengths**

- Regulatory Monitoring & Tracking
- State & Federal Compliance Reporting
- Program Development & Implementation
- Negotiation & Relationship-Building
- Policy Analysis & Advocacy
- Conducting Presentations to Stakeholders
- Regional & National Outreach/Collaboration
- Financial Analysis & Budgeting

### **Professional Experience**

### Government Affairs Representative Sacramento Municipal Utility District

June 2019 - Present

Contributing professional leadership to SMUD's State Regulatory activities and objectives. Advocate for positions that align with SMUD's policy goals and strategic direction among internal stakeholders, State regulatory staff, peer utility managers, and trade association representatives. Coordinate internal efforts to lobby for policies that promote the best interests of SMUD and our customer-owners.

- Facilitate the company-wide implementation of relevant regulations such as Greenhouse Gas (GHG) Mandatory Reporting Regulation (MRR), Cap-and-Trade, Low Carbon Fuel Standard (LCFS), Renewable Portfolio Standard (RPS), phase-out of HFCs in A/C Systems and SF<sub>6</sub> in gas-insulated equipment, and the development of the CEC Integrated Energy Policy Report (IEPR).
- Provide support and coverage for the State Regulatory Program Manager on all tasks and responsibilities, as needed.
- Lead collective outreach among external agencies (e.g., CAISO, CARB, CEC, and CPUC) to advocate for energy policies that conserve resources, ensure reliability, and promote responsible fiscal policies that enhance SMUD's reputation as an industry leader.
- Forge and encourage collaborative relationships with internal SMEs, regulatory staff, and trade organizations (e.g., NEMA, CMUA, EPRI) to advocate for rulemaking to support transportation

- and building electrification, and other goals that inform SMUD's 2030 Zero Carbon Plan and energy efficiency targets.
- Monitor regulatory developments (through Regulatory Radar, listservs, agency workshops/meetings/working groups, dockets & proceedings, Legal Tracker) and encourage stakeholder input and participation in evolving regulations.
- Coordinate collaboration among SMEs to respond to regulatory requests for industry feedback, and to draft comments and responses to inform and shape regulatory rulemaking.
- Participate in regulatory agency workshops and working groups to proactively advocate for standards and policy development that align with SMUD's interests.
- Document all regulatory matters, proceedings, and outcomes in Legal Tracker.

### **Environmental Management Specialist**

August 2009 – June 2019

Sacramento Municipal Utility District

Directed and executed SMUD's state and federal GHG Emissions reporting and compliance programs to the CARB and the US EPA. Program management for SMUD's SF<sub>6</sub> compliance initiatives and projects. Coordinated contract management of consulting services, QA/QC program development, and the district-wide implementation of relevant environmental regulations.

- Directed internal and external collaborative efforts to represent SMUD's environmental position
  to public stakeholders and provide feedback to regulators on developing GHG MRR and Capand-Trade regulations in support of SMUD's long-term environmental goals.
- Managed coalition partnerships with peer utilities (LADWP, PG&E, SDG&E, MID, TID) for non-SF<sub>6</sub> alternatives in gas-insulated equipment.
- Drove efforts for obtaining regulatory relief for CARB's Regulation for Reducing Sulfur Hexafluoride Title 17, CCR, 95350-35359.
- Handled project management and coordination of yearly GHG deliverables and verification/third-party audits to federal & state agencies.
- Presented regulatory updates to affected workgroups and external organizations (EPRI, NEMA), and communicate GHG accomplishments to internal stakeholders and public organizations such as the NWPPA and EEI.
- Strengthened SMUD's SF<sub>6</sub> program by expanding reporting to the EPA, establishing Best Practices protocols, and developing a company-wide policy for the handling of SF<sub>6</sub>. As a result, SMUD's SF<sub>6</sub> emission rate has historically been below the ARB maximum allowable threshold.
- Ensured compliance with regulations and reporting methodologies (e.g., MRR, 40 CFR Part 98) and SMUD quality standards, which have resulted in 100% positive verification audits with 0% material misstatements and in full conformance to state regulations.
- Subject matter expert on GHG regulatory processes at the state and federal levels.

### **Cost Scheduling Specialist - Team Lead**

Sacramento Municipal Utility District

October 2003 - August 2009

Delegated the workflow and mentored Cost Scheduling & Budget workgroup staff. Responsible for broad Project Management scope, including Resource Forecasting & Planning, contract management, and

Helak 2

Critical Path oversight of the \$534MM Rancho Seco Nuclear Generating Station Decommissioning Project, and the \$9MM Industrial Decommissioning Project.

- Provided direction for the assignments of a staff of 2 nuclear professionals, including: mentoring, training, coaching, career planning, prioritizing and delegating tasks, and dispute resolution.
- Advised Decommissioning Superintendent on all aspects of resource scheduling and forecasting for +25 projects completed from 2003 to project closeout in 2009.
- Prepared and delivered quarterly Project Status presentations for executive management and external stakeholders.
- Supported legal efforts to recoup long-term storage costs of hazardous waste storage from the US Department of Energy (DOE). This effort ensured that SMUD recovered \$53.1 million for radioactive waste storage costs incurred between 1992 and 2003.

#### **Proficiencies**

MS Office Suite (Excel, Word) SAP R/3 Enterprise & BW

MS Project MS PowerPoint

MS Access MS Visio Diagraming Graphics

Thomson Reuters Legal Tracker SQL Database

### **Achievements**

Sacramento Environmental Commission Award for Outstanding Environmental Leadership - SMUD  ${\rm SF}_6$ 

Programs • April 2019 (Contributor)

Phi Alpha Theta 1st Place Scholar Award • March 2017

University of Nebraska Research Grant in US History • January 2017

Arizona State University: Summa Cum Laude • May 2015

SMUD Leadership Award • February 2013

SMUD Peer Career Coach • 2011 – 2019

SMUD Workforce Advancement & Training Team (WATT) • 2010 – 2011

SMUD Inclusion Action Team • 2009 – 2010

### **Education & Career Development**

Arizona State University • Tempe, AZ

University of Nebraska • Kearney, NE

Bachelor of Arts • 2015

Major: B.A. Liberal Arts / Political Science

Honors: Summa Cum Laude (GPA 4.0)

Master of Arts • 2020

Major: M.A. US History

Sacramento Asian Chamber of Commerce Project Management Professional Certification

Catalyst Leadership Graduate Class V • 2012 SMUD • March 2011

# RESOLUTION NO. 2022-XX OF THE GEORGETOWN DIVIDE PUBLIC UTILITY DISTRICT FOR THE APPOINTMENT OF PUBLIC MEMBERS TO THE FINANCE COMMITTEE

**WHEREAS**, the Finance Committee was established to advise the Board on matters related to finance; and

**WHEREAS**, the District announced the openings for public members to the Finance Committee and applications were received; and

**WHEREAS**, the Finance Committee is comprised of two Directors serving as Board liaison, and seven (7) public members; and

**WHEREAS,** Director Mike Thornbrough and Director Mitch MacDonald have been appointed as Board liaison; and

**WHEREAS**, the committee will work on matters related to the District's financial matters and allow District customers an opportunity to provide feedback to this committee.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS THAT THE INDIVIDUAL NAMED BELOW IS APPOINTED TO THE FINANCE COMMITTEE FOR A TERM OF TWO (2) YEARS:

M. Martha Helak

PASSED AND ADOPTED by the Board of Directors of the Georgetown Divide Public Utilities
District at a meeting of said Board held on the 15th day of November 2022, by the following
vote:

1	AYES:
I	NOES:
	ABSENT/ABSTAIN:
	, President
Board of	of Directors
George	etown Divide Public Utility District

### ATTEST:

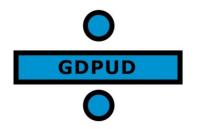
Nicholas Schneider, Clerk and ex officio Secretary, Board of Directors Georgetown Divide Public Utility District

### CERTIFICATION

I hereby certify that the foregoing is a full, true, and correct copy of Resolution 2022-XX duly and regularly adopted by the Board of Directors of the Georgetown Divide Public Utility District, County of El Dorado, State of California, on the 13<sup>th</sup> day of December, 2022.

Nicholas Schneider, Clerk and ex officio Secretary, Board of Directors Georgetown Divide Public Utility District

## REPORT TO THE BOARD OF DIRECTORS BOARD MEETING OF DECEMBER 13, 2022 AGENDA ITEM NO. 9.B.



AGENDA SECTION: ACTION ITEMS

SUBJECT: REQUESTS FOR LEAKAGE CONSIDERATION

**PREPARED BY:** Jessica Buckle, Office Finance Manager

**APPROVED BY:** Nicholas Schneider, General Manager

### **BACKGROUND**

District Policy 1118 (Attachment 1) establishes the process for Leakage Consideration. The District offers this consideration to allow for a one-time adjustment to a customer bill if certain criteria are met. These adjustments are allowed once per customer every three years.

### **DISCUSSION**

- 1. On approximately 11-16-22 the District received a leakage consideration from customer David Thomas of 594 Toad Road, Coloma, Ca. This customer stated that a neighbor was taking care of the property and while this was occurring a hose was left on. The request was denied due to section 1118.2 No leak adjustments will be granted for loss of water due to irrigation or pool failures. The customer has followed all of the appeal guidelines and would like to present the issue to the Board of Directors. This request would grant a credit of \$499.75.
- 2. On approximately 11-28-22 Customer X submitted a leakage consideration in regard to a property that contains an ADU mobile home. Please refer to the attached email showing the removal of the meter for this home. This does not technically qualify for a leakage consideration due to the lack of photos and a documented repair. However, one could be granted by the board due to exigent circumstances. This request would grant a credit of \$113.14.

### **FISCAL IMPACT**

The District would absorb \$612.89 in treated water revenue and a credit for the charges will be applied to the accounts of the customers if the Board of Directors approves the considerations.

### **CEQA ASSESSMENT**

This is not a CEQA Project.

### **RECOMMENDED ACTION**

Staff recommends the Board of Directors of the Georgetown Divide Public Utility District (GDPUD) consider the leakage considerations and make a determination for the best interest of the District.

### **ALTERNATIVES**

Deny the request, or develop an alternative accommodation.

### **ATTACHMENTS**

- 1. Leakage Consideration Policy
- 2. Email re Meter Removal

### **AGENDA ITEM 8.A.**

### Attachment 1

**Leakage Consideration Policy** 

### **RESOLUTION NO. 2019-62**

### OF THE BOARD OF DIRECTORS OF THE GEORGETOWN DIVIDE PUBLIC UTILITY DISTRICT ADOPTING A REVISED LEAKAGE CONSIDERATION POLICY

WHEREAS, the current Board adopted Leakage Consideration Policy is from 2010; and

WHEREAS, an update of the policy is needed to provide a formal policy; and

**WHEREAS**, a Revised Policy was presented to and reviewed by the Finance Committee at their September and October 2019 meetings; and

**WHEREAS**, a Revised Policy was presented to and reviewed by the Board at their November 12, 2019 meeting.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE GEORGETOWN DIVIDE PUBLIC UTILITY DISTRICT adopts Revised Policy 1118, Leakage Consideration, attached to this Resolution as Exhibit A.

**PASSED AND ADOPTED** by the Board of Directors of the Georgetown Divide Public Utility District at a meeting of said Board held on the 12th day of November 2019, by the following vote:

AYES:

WADLE, HALPIN, GARCIA, SOUZA, SAUNDERS

NOES:

De M Wile

ABSENT/ABSTAIN:

Dane Wadle, President, Board of Directors
GEORGETOWN DIVIDE PUBLIC UTILITY DISTRICT

Attest:

Steven Palmer, Clerk and Ex officio

Secretary, Board of Directors

GEORGETOWN DIVIDE PUBLIC UTILITY DISTRICT

### **CERTIFICATION**

I hereby certify that the foregoing is a full, true and correct copy of Resolution 2019-62 duly and regularly adopted by the Board of Directors of the Georgetown Divide Public Utility District, County of El Dorado, State of California, on this 12th day of November 2019.

Steven Palmer, Clerk and Ex officio

Secretary, Board of Directors

GEORGETOWN DIVIDE PUBLIC UTILITY DISTRICT

**POLICY TITLE: Leakage Consideration** 

**POLICY NUMBER:** 1118

1118.1 Background: In the 1980's, the Board enacted a leakage consideration policy. If a customer had a leak on their side of the meter due to broken pipes or other failures in the properties plumbing system and got it fixed promptly, they could qualify for an adjustment to their water bill. This is called a Leakage Consideration.

The policy was based on compassion for the customer, timely repair of the leak, and payment by the customer for the chemicals and energy to treat the water that was lost.

The customer is responsible for monitoring higher than expected usage. The District will do it's best to provide high usage phone calls to customers with seemingly abnormally high usage during meter reading. Customers must investigate higher than expected usage to determine if the usage was caused by a leak. Customers should promptly repair leaks.

1118.2 Eligibility: Only the legal homeowner of the property can request a leakage consideration. Rental tenants paying bills must contact the owner to have them request an adjustment from the District.

No leak adjustments will be granted for loss of water due to irrigation or pool failures.

No adjustments will be granted for loss of water due to leaking faucets or running toilets.

The customer's account must be in good standing at the time of the Leakage Consideration.

Adjustments are limited to the water usage portion of the bill only.

Only residential treated water customers are eligible for the leakage consideration. The adjustment does not apply to agricultural irrigation water accounts.

- 1118.3 Procedure: A leakage consideration is calculated by staff using the following provisions.
  - 1118.3.1 Qualification for a consideration requires that the customer repair the leak promptly. Prompt repair is considered to be within ten calendar days of notification or when the leak was discovered.
  - 1118.3.2 The adjustment is calculated by staff and shall be determined by the District based on comparison of "normal consumption" during the same billing period of the prior year the leak occurred. Staff shall use the immediate past year but may, at staff's sole discretion, consider other years if necessary to determine an appropriate historical usage

- 1118.3.3 The customer shall be responsible for payment of forty percent (40%) of the calculated water loss. Water consumption not subject to the water loss calculation shall be billed at the appropriate rate.
- 1118.4 Number of Adjustments: One adjustment for one billing cycle is granted for every three years of an active account status. If a leak persists over more than one billing cycle, the customer shall only receive relief for excess water usage that occurred during one billing cycle. The leakage consideration may be extended to two billing cycles at the discretion of General Manager or designee, if it can be documented that the leak started within the last ten (10) calendar days of the billing cycle.
  - 1118.4.1 If a property transfers ownership, considerations requested by the previous owner do not apply.
- 1118.5 Authorization. All adjustment decisions from the General Manager and/ or their designee are final. A customer may appeal the decision of the General Manager within (10) working days from the date of the General Manager's decision. The customer's written appeal must describe in detail the basis for the appeal and explain why the adjustment should be granted. The General Manager will agendize the appeal for a Board of Directors meeting within forty (40) days from the date the written appeal is received.
- 1118.6 Application. The customer must submit written request to the district office within 30 days from the billing date in which the loss occurred. For example, if the leak occurred in the billing cycle for service months July/August, the billing date would be September 1, and the deadline for adjustment submittal would be September 30. Applications submitted after the deadline will not be exempt from late penalties and may not be approved.

To receive an adjustment because of a leak, customer must fill out the designated form, or write a letter to GDPUD with the equivalent information.

In their description, customer must explain (1) how and when the leak occurred, (2) when it was repaired and (3) enclose or attach copies of proof of repair (such as a plumber's bill, parts receipt, photos of repair, etc.)

If the customer or others made the repair with parts on hand and have no receipts, customer must state that in their description.

Customer should include their account number, daytime phone number, and email so staff can contact them with questions.

1118.6 Submission. All adjustment requests must be submitted to the General Manager and/or designee for approval. Staff will contact the customer by phone call and/or writing either detailing the adjusted amount of their bill or denying the request.



# GEORGETOWN DIVIDE Public Utility District Phone (630) 333-4356

GEORGETOWN, CALIFORNIA 95634-4240

FAX (530) 333-9442

gd-pud.org

November 21, 2022

**DAVID THOMAS** 

**GARDEN VALLEY, CA 95633** 

Re: Leakage Consideration

Dear Customer,

Thank you for your application regarding the leakage consideration. We regret to inform you that your application has been denied,

### Per Policy number 1118.2

<u>Eligibility:</u> No leak adjustments will be granted for the loss of water due to irrigation or pool failures.

If you have any further questions on this matter, please contact the district office.

Sincerely,

Georgetown Divide Public Utility



	rivestelwiseksiseksiseksiseksiseksiseksiseksisek	Date: 11/17/2022	
LEAKAGE CONSIDERATION CALCULATION	CALCULATION	Cust ID:	LEAKAGE CONSIDERATION ADJUSTMENTS
		Route/Syce:	
Current Bill			<b>⊕</b>
Base Charge \$	61.76		
WTP Surcharge	30.16		TOTAL ADJUSTED BILL: \$ 669.07
ALT Zone Charge			
Late Fee \$	•		LEAKAGE CONSIDERATION APPROVAL / DENIAL
Low Income Assistance			
Water Usage \$	1,076.90 = (40,183  cfx  \$)	0.0268 ) See Note I	This leakage consideration has been (please circle one)
Total Current Bill \$	1,168.82		1
Works I notone			APPROVED DENIED
Water Leanage		0000	
Measured Water Usage		tober 2022	
Prior Year Water Usage	9104 cf September-October 2021	tober 2021	Signature & Date
Leakage	31079 cf		General Manager // General Manager
Customer Responsibility (40%	12431.6		LEAKAGE CONSIDEKATÍON PROCEDURE
Adjusted Bill	Additional and the second seco		
Base Charge \$	61.76		RECEIPTS OF FIX (circle one) Yes No
WTP Surcharge \$	30.16		
ALT Zone Charge \$	1		PHOTOS OF FIX (circle one) Yes No
Late Fee \$	1		
Low Income Assistance \$	ı		Date Receieved:
Water Usage \$	243.99 = (9104  cfx)	x \$ 0.0268 )	
Leakage Charge	333.17 = (12431.6  cfx)	x \$ 0.0268 ) See Note 2	DATE COMPLETED
Total Adjusted Bill \$	669.07		7
Leakage Consideration \$	(499.75) (Current Bill - Revised Bill - Buyback)	ised Bill - Buyback)	Parier
			Adjustment Date
  Note I - Current Water Usage Rate=	\$ 0.0268		Called & Spoke w/ customer
Note 2 - Leakage Consideration Rate=			OR
			Emailed Customer
			Reason for denial if amilicable:

Reason for denial if applicable:

Dersea Letter sent 11/21/22

POLICY TITLE:

**Leakage Consideration** 

**POLICY NUMBER:** 

1118

1118.1 <u>Background:</u> In the 1980's, the Board enacted a leakage consideration policy. If a customer had a leak on their side of the meter due to broken pipes or other failures in the properties plumbing system and got it fixed promptly, they could qualify for an adjustment to their water bill. This is called a Leakage Consideration.

The policy was based on compassion for the customer, timely repair of the leak, and payment by the customer for the chemicals and energy to treat the water that was lost.

The customer is responsible for monitoring higher than expected usage. The District will do it's best to provide high usage phone calls to customers with seemingly abnormally high usage during meter reading. Customers must investigate higher than expected usage to determine if the usage was caused by a leak. Customers should promptly repair leaks.

1118.2 <u>Eligibility</u>: Only the legal homeowner of the property can request a leakage consideration. Rental tenants paying bills must contact the owner to have them request an adjustment from the District.

No leak adjustments will be granted for loss of water due to irrigation or pool failures.

No adjustments will be granted for loss of water due to leaking faucets or running toilets.

The customer's account must be in good standing at the time of the Leakage Consideration.

Adjustments are limited to the water usage portion of the bill only.

Only residential treated water customers are eligible for the leakage consideration. The adjustment does not apply to agricultural irrigation water accounts.

1118.3 Procedure: A leakage consideration is calculated by staff using the following provisions.

- 1118.3.1 Qualification for a consideration requires that the customer repair the leak promptly. Prompt repair is considered to be within ten calendar days of notification or when the leak was discovered.
- 1118.3.2 The adjustment is calculated by staff and shall be determined by the District based on comparison of "normal consumption" during the same billing period of the prior year the leak occurred. Staff shall use the immediate past year but may, at staff's sole discretion, consider other years if necessary to determine an appropriate historical usage



# GEORGETOWN DIVIDE Public Utility District

GEORGETOWN, CALIFORNIA 95634-4240

TONE (000) 000-4000

FAX (530) 333-9442

gd-pud.org

### **Leakage Consideration Application**

The District is offering leakage considerations to <u>residential treated water customers</u> who meet the criteria below. The adjustment does not apply to agricultural irrigation water accounts. This program provides a discount on the water usage portion of the bill for qualified customers.

### **Eligibility Criteria:**

- The legal homeowner of the property is the only person who can request a leakage consideration. Rental tenants paying the water bill must contact the owner to have the homeowner request an adjustment from the District.
- No adjustments will be granted for loss of water due to irrigation, pool failures, leaking faucets or running toilets.
- The customer's account must be in good standing at the time of the Leakage Consideration.
- Adjustments are limited to the water usage portion of the bill only.
- The customer will be responsible for payment of forty percent (40%) of the calculated water loss. Water consumption not subject to the water loss calculation will be billed at the appropriate rate.
- Please provide proof of leak with application, such as an invoice from a contractor/plumber, receipts for materials, or before and after pictures.
- Please review the full Leakage Consideration policy located on our website at <a href="https://www.gd-pud.org/leakage-consideration-policy-4f3feb9a-9083-4d6a-bfd3-1813053f143e">https://www.gd-pud.org/leakage-consideration-policy-4f3feb9a-9083-4d6a-bfd3-1813053f143e</a> or call the billing department at (530) 333-4356, ext. 106 before applying.
- Please email applications to <a href="mailto:info@gd-pud.org">info@gd-pud.org</a> for processing.

I have read and understand the leakage consideration policy. The information I have provided below is true and correct. I agree to inform Georgetown Divide Public Utility District if I no longer qualify to receive a discount for the Leakage Consideration. I am aware I can only receive one consideration in a three-year period.

Account #:	Phone #:		
Service Address:		Coloma	986B
Email:			
Print Name: DASIS Thomas	Signature		

<sup>\*</sup>Georgetown Divide Public Utility District Board of Directors reserves the right to make changes to the program and the amount of discount at any time\*

### **Billing/New accounts**

From:

**David Thomas** 

Sent:

Wednesday, November 16, 2022 3:40 PM

To:

Billing/New accounts

Subject:

Leakage Consideration Request

Attachments:

Leakage Consideration Application 2022.pdf

To whom it may concern,

I am requesting a credit within the guidelines for leakage consideration for our 11/01/2022 Water Bill. While on an extended trip out of the country I received an email from GDPUD alerting me to "Irregular Water Use". Returning a couple of days later I immediately shut-off our Main Service followed by investigation into the probable cause.

I isolated and shut off all of the irrigation systems and found that our use from Nov.1-Nov. 10 averaged 98.5 gallons per day and is stable to date. I then ran through each individual irrigation zone and found no irregular or malfunctioning equipment.

Today I inquired with our house sitter if anyone may have left any water running while we were away. She informed me that yes in fact the neighbor came by and inadvertently/forgot/senior moment left a hose running full open for about four days watering our dwarf lemon tree. This was certainly the source of the extreme usage.

It was no doubt a mistake on our neighbors part with out cause.

While we have enjoyed GDPUD service for many years and don't take it for granted, we have always used and maintained efficient drip systems for irrigation. We're not big car washers and when we do wash a car we use a pressure washer to reduce consumption.

With this explanation and our history of always paying current bills, please kindly consider a credit for an honest mistake that I immediately rectified upon returning home.

Sincerely, David Thomas

### Georgetown Divide Public Utility District | 2019 Policy Manual

- 1118.3.3 The customer shall be responsible for payment of forty percent (40%) of the calculated water loss. Water consumption not subject to the water loss calculation shall be billed at the appropriate rate.
- 1118.4 Number of Adjustments: One adjustment for one billing cycle is granted for every three years of an active account status. If a leak persists over more than one billing cycle, the customer shall only receive relief for excess water usage that occurred during one billing cycle. The leakage consideration may be extended to two billing cycles at the discretion of General Manager or designee, if it can be documented that the leak started within the last ten (10) calendar days of the billing cycle.
  - 1118.4.1 If a property transfers ownership, considerations requested by the previous owner do not apply.
- 1118.5 Authorization. All adjustment decisions from the General Manager and/ or their designee are final. A customer may appeal the decision of the General Manager within (10) working days from the date of the General Manager's decision. The customer's written appeal must describe in detail the basis for the appeal and explain why the adjustment should be granted. The General Manager will agendize the appeal for a Board of Directors meeting within forty (40) days from the date the written appeal is received.
- 1118.6 Application. The customer must submit written request to the district office within 30 days from the billing date in which the loss occurred. For example, if the leak occurred in the billing cycle for service months July/August, the billing date would be September 1, and the deadline for adjustment submittal would be September 30. Applications submitted after the deadline will not be exempt from late penalties and may not be approved.

To receive an adjustment because of a leak, customer must fill out the designated form, or write a letter to GDPUD with the equivalent information.

In their description, customer must explain (1) how and when the leak occurred, (2) when it was repaired and (3) enclose or attach copies of proof of repair (such as a plumber's bill, parts receipt, photos of repair, etc.)

If the customer or others made the repair with parts on hand and have no receipts, customer must state that in their description.

Customer should include their account number, daytime phone number, and email so staff can contact them with questions.

1118.6 Submission. All adjustment requests must be submitted to the General Manager and/or designee for approval. Staff will contact the customer by phone call and/or writing either detailing the adjusted amount of their bill or denying the request.

### Jessica Buckle

From:

Jessica Buckle

Sent:

Wednesday, November 23, 2022 8:57 AM

To:

Cc:

Nicholas Schneider

Subject:

Leakage Consideration Denial/Appeal

**Attachments:** 

Thomas David

Hello David,

Thank you for speaking with me today. As I explained, the only way to appeal the denial of your leakage consideration is to submit a written appeal within 10 business days to our General Manager, Nicholas Schneider. Nicholas will then agendize the appeal for a Board of Directors meeting within forty (40) days from the date the written appeal is received.

I have attached your leakage consideration request, denial letter and the district policy manual pages retaining to 1118.5.

Georgetown Divide Public Utility District Policy Manual 2019: "1118.5 Authorization. All adjustment decisions from the General Manager and/ or their designee are final. A customer may appeal the decision of the General Manager within (10) working days from the date of the General Manager's decision. The customer's written appeal must describe in detail the basis for the appeal and explain why the adjustment should be granted. The General Manager will agendize the appeal for a Board of Directors meeting within forty (40) days from the date the written appeal is received."

Attached:

Denial Letter dated 11/21/22
District Policy number 1118
Leakage consideration request dated 11/16/22
Leakage consideration adjustment form

Thank you,

Jessica Buckle

Office/Finance Manager

Georgetown Divide Public Utility District

P.O. Box 4240

6425 Main Street

Georgetown, CA 95634

(530) 333-4356 x-103 Main

(530)317-8065 Cell

(530) 333-9442 Fax

### **Billing/New accounts**

From:

Daniel Taylor <taylorzz13@yahoo.com

Sent:

Monday, November 28, 2022 2:09 PM

To:

Billing/New accounts

Subject:

Fwd: Leakage consideration

Sent from my iPhone

Begin forwarded message:

From: Daniel Taylor < taylorzz 13@yahoo.com Date: November 9, 2022 at 12:16:35 PM PST

To: info@gd-pud.org

Subject: Fwd: Leakage consideration

Begin forwarded message:

Paniel Taylor < taylorzz13@yahoo.com > Date: November 9, 2022 at 11:05:57 AM PST

To: info@gd.pud.org

**Subject: Leakage consideration** 

Good morning. Our property at the Overton Rd contains our residence and a mobile home that nobody has lived in for several years. A quick look at your past billing records would show nearly no water usage until the last 60 days. Last month I shut off the water to the house in hopes, it would stop the water bill from being unusually high. That didn't work so I called yesterday to have the meter and the service completely shut down and removed because we cannot find a leak anywhere. We are old and disabled, and cannot afford to pay for water we're not using .

We also do not intend to have anybody move into the mobile home in the future. We do not have any pictures or receipts to submit as we cannot afford to hire somebody to find the leak, nor can we afford to have a new one installed. We hope this information is enough to be considered for a leakage reduction in the bill. If you have any questions feel free to email us back or call us 1916-203-5125, and ask for Daniel or Linda. Thank



### GEORGETOWN DIVIDE Public Utility District

GEORGETOWN, CALIFORNIA 95634-4240

PHONE (530) 333-4358

FAX (530) 333-9442

010,604-60

### Leakage Consideration Application

The District is offering leakage considerations to <u>residential treated water customers</u> who meet the criteria below. The adjustment does not apply to agricultural irrigation water accounts. This program provides a discount on the water usage portion of the bill for qualified customers.

### **Eligibility Criteria:**

- The legal homeowner of the property is the only person who can request a leakage consideration. Rental tenants paying the water bill must contact the owner to have the homeowner request an adjustment from the District.
- No adjustments will be granted for loss of water due to irrigation, pool failures, leaking faucets or running tollets.
- The customer's account must be in good standing at the time of the Leakage Consideration.
- Adjustments are limited to the water usage portion of the bill only.
- The customer will be responsible for payment of forty percent (40%) of the calculated water loss. Water consumption not subject to the water loss calculation will be billed at the appropriate rate.
- Please provide proof of leak with application, such as an invoice from a contractor/plumber, receipts for materials, or before and after pictures.
- Please review the full Leakage Consideration policy located on our website at <a href="https://www.gd-pud.org/leakage-consideration-policy-4f3feb9a-9083-4d6a-bfd3-1813053f143e">https://www.gd-pud.org/leakage-consideration-policy-4f3feb9a-9083-4d6a-bfd3-1813053f143e</a> or call the billing department at (530) 333-4356, ext. 106 before applying.
- Please email applications to info@gd-pud.org for processing.

I have read and understand the leakage consideration policy. The information I have provided below is true and correct. I agree to inform Georgetown Divide Public Utility District if I no longer qualify to receive a discount for the Leakage Consideration. I am aware I can only receive one consideration in a three-year period.

LEAKAGE CONSIDERATION CALCULATION	CALCULATION	Date: 11/28 Cust ID:	11/28/2022	LEAKAGE CONSIDERATION ADJUSTMENTS
		Route/Svce:	2300	•
				e e
Base Charge	61.76			
WTP Surcharge \$	30.16			TOTAL ADJUSTED BILL: \$ 173.64
ALT Zone Charge				
Late Fee S				LEAKAGE CONSIDERATION APPROVAL / DENIAL
Low Income Assistance				
Water Usage \$	194.86 = (7.27)	7,271 cfx \$ 0.0268 ) See Note 1		This leakage consideration has been (please circle one)
Total Current Bill S	286.78			
Water Leakage				APPROVED DENIED
Measured Water Usage	7271 cf September-October	r-October 2022		
Prior Year Water Usage		September-October 2021	1	Signature & Date
Leakage	7036 cf			General Manager
Customer Responsibility (40%	2814.4			LEAKAGE CONSIDERATION PROCEDURE
Adjusted Bill				
	61.76			RECEIPTS OF FIX (circle one) Yes No
WTP Surcharge \$	30.16		2	
ALT Zone Charge \$				PHOTOS OF FIX (circle one) Yes No
Late Fee	•			
Low Income Assistance \$	•			Date Receieved:
Water Usage	6.30 = ( 23	235 cfx \$ 0.0268 )		
Leakage Charge	75.43 = (2814.	2814.4 cfx \$ 0.0268 ) See Note 2	Vote 2	DATE COMPLETED
Total Adjusted Bill \$	173.64			
Leakage Consideration \$	(113.14) (Current Bill - Revised Bill - Buyback)	Revised Bill - Buyback)		Letter
				Adjustment Date
Note I - Current Water Usage Rate=		•		Called & Spoke w/ customer
Note 2 - Leakage Consideration Rate=	\$ 0.0268			OR
			8	ьтапед Customer
			٠	

Reason for denial if applicable: